California Medical Systems

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REAL WORLD TESTING PLAN RESULTS 2023

GENERAL INFORMATION

Plan Report ID Number: Calmed_RWT_2023_1_Results

Developer Name: California Medical Systems

Product Name(s): Practice Expert

Version Number(s): 2018

Certified Health IT Product List (CHPL) ID(s): 15.04.04.1190.Prac.18.00.1.181222

Developer Real World Testing Page URL: cal-med.com/onc.html

CHANGES TO ORIGINAL PLAN

None.

WITHDRAWN PRODUCTS

None.

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Five tests per metric were completed with 5 different Practice Expert end users in mid to late 2023. These tests were aimed at demonstrating the real-world functionality of the Practice Expert EMR. Tests were either done in person with a California Medical System employee, LogMeIn123, or GoToMeeting; depending upon the end users' preference and locality to California Medical System's office.

STANDARDS UPDATES

No Standards Updates were implemented.

CARE SETTING

California Medical Systems markets to small and medium sized clinics, solely for ambulatory care

METRICS & OUTCOMES
Description Summary

Measurement/Metric	Associated Criterion	Relied Upon Software	Outcomes	Challenges Encountered
> Demonstration of creation of a CCDA encounter with transmission to another provider via Direct with a record being displayed in the Doctor Dashboard Messaging Window. > Demonstration of the ability to receive a CCDA via Direct into the Doctor Dashboard Messaging Window.	170.315(b)(1) Transitions of Care 170.315(h)(1) Direct Project	EMR Direct	5/5 Success	None.
Demonstration of the ability to reconcile and import the problems, medications, and medication allergies reconciliation from the data contained in a CCDA.	170.315(b)(2) Clinical Information Reconciliation and Incorporation	None.	4/5 Success	Each type of reconciliation is a different window, one user did not understand they had to move on to the next.
Demonstration of the system to create a set of CCDA files on the local computer for all of a subset of patients.	170.315(b)(6) Data Export	None.	4/5 Success	Attempting to locate the files on one PC proved difficult for the end user. We must open a window where the file is located.
> View a patient's health information from the Production Patient Portal >Create a CCDA available to a patient in the Production Patient Portal and download it locally. >Create a CCDA available to a patient in the Production Patient Portal and send it to a 3rd party.	170.315(e)(1) View, download, and transmit to 3rd party.	EMR Direct	5/5 Success	None.

Key Milestones

Client Recruitment	12/1/2022 – 2/28/2023
Scheduling/Coordination with clients on time frame to conduct Real World Testing	1/1/2023 – 3/31/2023
Conduct Real World Testing	5/1/2023 – 8/1/2023
Parse Results	8/1/2023 – 8/31/2023
Conduct 2nd attempt for Real World Testing in the case of anomalies or issues.	9/1/2023 – 11/1/2023
Prepare Final Results	11/1/2023 – 1/30/2024

Attestation

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Date: 01/25/2024