



California Medical Systems

567 San Nicolas Dr., Ste. 280

Newport Beach, CA 92656

P: 949/719-6767

F: 949/719-6771

REAL WORLD TESTING PLAN RESULTS

GENERAL INFORMATION

Plan Report ID Number: Calmed_RWT_2021_5_Results

Developer Name: California Medical Systems

Product Name(s): Practice Expert

Version Number(s): 2018

Certified Health IT Product List (CHPL) ID(s): 15.04.04.1190.Prac.18.00.1.181222

Developer Real World Testing Page URL: cal-med.com/onc.html

CHANGES TO ORIGINAL PLAN

None.

WITHDRAWN PRODUCTS

None.

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Five tests per metric were completed with 5 different Practice Expert end users in mid to late 2022. These tests were aimed at demonstrating the real world functionality of the Practice Expert EMR. Tests were either done in person with a California Medical System employee, LogMeIn123, or GoToMeeting; depending upon the end users preference and locality to California Medical System's office.

STANDARDS UPDATES

No Standards Updates were implemented.

CARE SETTING

California Medical Systems markets to small and medium sized clinics, solely for ambulatory care.

METRICS & OUTCOMES

Description Summary

Measurement/Metric	Associated Criterion	Relied Upon Software	Outcomes	Challenges Encountered
Display successful return of patient id/token when a third party requests such data.	170.315(g)(7) Application Access – Patient Selection	Postman	4/5 Success	Some challenges were expected since we had to train the end users on how to use Postman and format the query. We feel that this is acceptable since tech oriented individuals would most likely be operating such queries.
Display successful return of patient data when a patient id/token and a category is requested.	170.315(g)(8) Application Access – Data Category Request	Postman	3/5 Success	Some challenges were expected since we had to train the end users on how to use Postman and format the query. Some end users had a hard time placing the category request in the proper location. We feel that this is acceptable since tech oriented individuals would most likely be operating such queries.
Display a successful return of all categories for a patient when a patient id/token and all categories are requested.	170.315(g)(9) Application Access – All Category Request	Postman	4/5 Success	Some challenges were expected since we had to train the end users on how to use Postman and format the query. We feel that this is acceptable since tech oriented individuals would most likely be operating such queries.

Key Milestones

Client Recruitment	12/1/2021 – 2/28/2022
Scheduling/Coordination with clients on time frame to conduct Real World Testing	1/1/2022 – 3/31/2022
Conduct Real World Testing	5/1/2022 – 8/1/2022
Parse Results	8/1/2022 – 8/31/2022
Conduct 2 nd attempt for Real World Testing in the case of anomalies or issues.	9/1/2022 – 11/1/2022
Prepare Final Results	11/1/2022 – 1/30/2023

Attestation

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Name: Tom Magami

Authorized Representative Email: tmagami@cal-med.com

Authorized Representative Phone: 949/719-6767

Authorized Representative Signature Tom Magami

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