



California Medical Systems

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REAL WORLD TESTING PLAN RESULTS 2024

GENERAL INFORMATION

Plan Report ID Number: Calmed_RWT_2024_5_Results

Developer Name: California Medical Systems

Product Name(s): Practice Expert

Version Number(s): 2018

Certified Health IT Product List (CHPL) ID(s): 15.04.04.1190.Prac.18.00.1.181222

Developer Real World Testing Page URL: cal-med.com/onc.html

CHANGES TO ORIGINAL PLAN

None.

WITHDRAWN PRODUCTS

None.

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Five tests per metric were completed with 5 different Practice Expert end users in mid to late 2023. These tests were aimed at demonstrating the real-world functionality of the Practice Expert EMR. Tests were done with a California Medical System employee via LogMeIn123 or GoToMeeting.

STANDARDS UPDATES

No Standards Updates were implemented.

CARE SETTING

California Medical Systems markets to small and medium sized clinics, solely for ambulatory care.

METRICS & OUTCOMES

Description Summary

| Measurement/Metric | Associated Criterion | Relied Upon Software | Outcomes | Challenges Encountered |
|---|---|----------------------|-------------|--|
| Display successful return of patient id/token when a third party requests such data. | 170.315(g)(7) Application Access – Patient Selection | Postman | 4/5 Success | Some challenges were expected since we had to train the end users on how to use Postman and format the query. We feel that this is acceptable since tech oriented individuals would most likely be operating such queries and didn't expect a change this year as the Postman UI and workflow remains the same. This was however improved from last year |
| Display a successful return of all categories for a patient when a patient id/token and all categories are requested. | 170.315(g)(9) Application Access – All Category Request | Postman | 5/5 Success | Some challenges were expected however, after the initial difficulties of 170.315(g)(7), our testers appeared to grasp the use of Postman. |
| Standardized API for Patient and Population Services | 170.315(g)(10) Have a publicly available, standardized API. | Postman | 5/5 Success | None. The API was confirmed to be publicly available by all users. |

Key Milestones

| | |
|--|-----------------------|
| Client Recruitment | 12/1/2023 – 2/29/2024 |
| Scheduling/Coordination with clients on time frame to conduct Real World Testing | 1/1/2024 – 3/31/2024 |
| Conduct Real World Testing | 5/1/2024 – 8/1/2024 |
| Parse Results | 8/1/2024 – 8/31/2024 |
| Conduct 2 nd attempt for Real World Testing in the case of anomalies or issues. | 9/1/2024 – 11/1/2024 |
| Prepare Final Results | 11/1/2024 – 1/30/2025 |

Attestation

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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